

## REHAGEN HEATING & COOLING, INC.

P.O. Box 68

2041 Highway 63  
Westphalia, MO 65085

Phone: 573-455-2394  
Fax: 573-455-2378



## Rehagen Protection Plan Agreement

[www.rehagenhvac.com](http://www.rehagenhvac.com) • email: [rehagenhc@gmail.com](mailto:rehagenhc@gmail.com)

*Thank you for your business! Please call if you have any questions.*

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### Plan Benefits Include

<ul style="list-style-type: none"><li>• Complete Inspection</li><li>• Reminder Service</li><li>• Seasonal Repair Warranty</li><li>• No Overtime Charges</li><li>• Pre-Season Scheduling</li></ul>	<ul style="list-style-type: none"><li>• Quality Assurance Inspection and Cleaning</li><li>• Priority Emergency Service</li><li>• Water Heater Inspection</li><li>• 10% Discount on Parts</li></ul>
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*\*\*Evaporator and condenser coil cleaning is cleaned without removing from the system. Removing coils from the system is a standalone service and will be quoted at the current rates.*

### Plan Conditions

#### We agree to:

1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
2. Instruct you in the operation of the equipment.
3. Give our service contract holders preference over all other service activity normally undertaken by us.
4. We agree to keep you informed of available enhancements throughout the life of your system.

#### You agree to:

1. Operate the equipment according to our recommendations.
2. Promptly notify us of any unusual operating conditions of the equipment.
3. Permit only our service personnel and/or a service organization authorized by us to work on the equipment.
4. Participate annually in the maintenance agreement program to qualify for the member discounts and benefits.

#### General:

- During the term of the agreement we will take all reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for any special or consequential damages.
- We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer.
- Repair and/or replacement parts necessary to correct defects will be the responsibility of the purchaser and will be an additional charge and will be due and payable at the time of service.
- The term of this agreement shall be automatically renewable unless cancelled by either party within 30 days written notice.
- Agreement and benefits are transferable to new homeowners or residence with 30 day written notice
  - New residence must be in **Rehagen Heating & Cooling** service area.
  - When transferred to new home, equipment is subject to qualification and must be brought up to **Rehagen Heating & Cooling** maintenance standards.
- The services outlined in this agreement will be performed during normal working hours.
- The terms in this agreement are for active members only. To qualify as an "Active Member" you agree to have a minimum of 1 Performance Inspection per year.